



4C Solutions Inc



U.S. Small Business Administration  
8(a) Certified  
Case # 1002153

# CAPABILITY STATEMENT



## Company Overview

4C Solutions, an SBA-Certified 8(a) women-owned small business and participant in the SBA Mentor-Protégé Program was established with the main objective to provide professional services including business process, IT and other services. 4C Solutions consultants understand the business environment and requirements of the regional and national markets, and can easily adapt our products and services to special requirements.

4C Solutions is a team of young and dynamic professionals with many years of business experience to exceed the requirements of its clients. 4C Solutions provides its clients with a blend of big firm expertise and small firm attention. Our team of managers and consultants has years of experience in evaluating, selecting, implementing and supporting information systems, project management and business process outsourcing.

## Core Services – IT, Cyber, Program Management, Mission Augmentation, Financial, Acquisition and Administrative Support Services

4C Solutions provides leading-edge enterprise solutions. These services are targeted at both large and small government agencies and companies.

- ✓ Mission Administrative Services
- ✓ Mission Acquisition Support
- ✓ Mission Engineering Support
- ✓ Mission Program Management & Operations Support
- ✓ Mission Systems Software Engineering & Sustainment
- ✓ Mission Augmentation/Staffing
- ✓ Mission Project Management Oversight
- ✓ Mission Call Center / Help Desk Services
- ✓ Mission Consulting Services
- ✓ Mission Security Services
- ✓ Mission Budget Analysis
- ✓ Mission Critical Legal Services
- ✓ Mission Support Services

**8(a) Sole-Source  
Specialist**



### Designations

**UEI: NRYFK2ZKCYK7**

**CAGE Code: 95NY0**

### NAICS Codes

**Primary** – 541512 - Computer Systems Design Services

**Secondary** - 541511, 541513, 541519, 541219, 541611, 541614, 541990 and others.

Visit <https://4csolutionsinc.com> for more supported NAICS codes, Services details, and Past Performance details.

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**Program, Infrastructure, Cyber Security, Administrative, Management, Engineering, Call Center, IT Services, Staffing & Computer Facilities Support Past Performance**

### NAVSUP FLC Norfolk

Customer Full Name	NAVSUP FLC NORFOLK CONTRACTING NORFOLK OFFICE
Contract #	N0018925P0426P00001
Period of Performance	9/5/2025 - ongoing

4C Solutions team provides professional contracts administration support to assist government employees in screening and reviewing contracts for close-out, organizing contracts files in specific contract close-out categories, updating and inputting information related to the contract close-out process, and other duties related to contract close-out and administration in accordance with FAR/DFARS regulations. 4C teams assists the Navy Field Contracting System (NFCS) contracting personnel by analysing contract, purchase order, and delivery order files to ensure delivery, vendor payment and to determine closeout eligibility and conduct post-award contract administration support services. Update and record actions and tasks on-line (or paper) databases, files, reports, and/or records. Submit periodic reports on numbers of actions taken or completed, either on an established routine basis, e.g., daily/weekly/monthly, or as requested. Make contacts with suppliers and other government agencies (by telephone, facsimile, email, Internet, letter, forms, or in face-to-face meetings) to ask questions and request information to provide the required data/information to properly closeout the contract files (other government agencies are the Defense Contract Management Agency, the Defense Contract Audit Agency, Defense Finance and Accounting Service, etc.).

### A2M Sports

Customer Full Name	Oxford City, AL; Agape Pickleball & Multiple Sports Clubs
Contract #	N/A
Period of Performance	6/2016 - ongoing

4C Solutions developed an application A2M Sports, a comprehensive software solution designed for sports clubs, academies, and coaches. Featuring a customizable, branded website and mobile apps, A2M Sports enables users to manage tournaments, leagues, court reservations, lessons, recreational play, and memberships. Trusted by various sports organizations, including Sree Badminton Academy, Agape Pickleball, SA Table Tennis Academy, and Oxford Alabama Pickleball Club, A2M Sports caters to the unique needs of pickleball, table tennis, and badminton communities. It has 20+ customers with 30,000 users.

A2msports.com (platform) facilitates collaboration between individual players interested in playing a particular sport with different people who are located nearby. The site finds the players anywhere in the world as long as they are located near each other. Once they register on the platform, players can schedule their own convenient time, find a place to play, play the game, and report the score back to the site. Once the score is submitted, the site keeps the record, calculates and provides a rank to each individual player for each league and an overall ranking. Players can log in and check their rankings on the website.

The platform can be extended to any sport. The site maintains the results of each game and league and provides rankings based on a proprietary ranking system. Players can register to play a full league that is organized at a scheduled time frame or just register for one game at any time. Players register on the site for free, but to schedule and play a game, they pay the fees for the league or per game.



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**AT&T**

### **Staffing & Consulting Services**

4C Solutions Inc. provided IT services focused on the architecture, design, analysis, sales, and testing of IoT solutions. Responsibilities include developing customized IoT architectures for specific customer use cases, delivering functional proof-of-concept solutions with a minimum viable product, and setting up, installing, delivering, and maintaining the required hardware and software.



### **Oxford City, AL; Agape Pickleball & Multiple Sports Clubs**

4C Solutions provided A2M Sports, a comprehensive software solution designed for sports clubs, academies, and coaches. Featuring a customizable, branded website and mobile apps, A2M Sports enables users to manage tournaments, leagues, court reservations, lessons, recreational play, and memberships. Trusted by various sports organizations, including Sree Badminton Academy, Agape Pickleball, SA Table Tennis Academy, and Oxford Alabama Pickleball Club, A2M Sports caters to the unique needs of pickleball, table tennis, and badminton communities.



**GE Power**

### **General Electric Power - GE Vernova**

Provided a project team, including but not limited to Solutions Architects, Principal Technical Program Managers, and Product Managers, to lead IT strategy, tool consolidation, vendor selection, and project evaluation. Managed IT programs, budgets, and roadmaps while collaborating with business analysts, stakeholders, and leadership. Oversaw technical feasibility, security, and cross-team coordination, driven proof-of-concept initiatives and Agile SAFe/Waterfall project planning. Led change control, testing, and user acceptance, successfully delivering IT portals and ERP projects for GE Vernova Gas Turbines, Aero Derivative Engines, and Field Core systems. Played a key role in GE Energy mergers, financial systems, and outage planning tools, managing over 50 multimillion-dollar projects while ensuring compliance with IT security an SOX guideline.



**AT&T**

### **Cricket Communications**

Provided a project team, including Senior IT Analysts, IT Managers, and Senior IT Managers, to support IT operations and implement key projects. Managed Oracle ERP and custom HR, Supply Chain, Time & Labor, and Project Accounting systems solutions while assisting finance teams with month-end accounting books close processes. Delivered business reports for operations, strategic planning, and SOX compliance. Oversaw feasibility analysis, requirements gathering, testing, and defect resolution, performance improvement, system stability and ensuring successful go-lives. Recruited teams to support operations and maintenance and enhancements.



**MOTOROLA  
SOLUTIONS**

### **Motorola Solutions Inc**

Provided a project team, including IT Analysts and IT Managers, to analyze and implement Oracle ERP and Data Warehouse projects for Motorola's Commercial and Government Industrial Services (CGISS) division. Implemented Oracle ERP version 10 as part of Y2K solutions along with customizing reports and collaborating with Oracle's Business



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Solutions team for service requests and enhancements. Managed month-end book closings, implemented Order Management, Accounts Receivable, Accounts Payable, and General Ledger modules, and earned IT SOX certification. Led feasibility analysis, gathered requirements, worked with offshore vendors, and oversaw testing, defect resolution, and successful go-lives. Conducted stakeholder reviews and prepared implementation trackers.

**Note: 4C Solutions Inc is participating in the SBA-approved 8(a) Mentor-Protege Program as Protege and Ardent Technologies as Mentor. Below is some of our team's past performance.**

**AFLCMC – Cyber Security A&A Analysis and Training Program Development for Platform IT**

<b>Customer Full Name</b>	Air Force Life Cycle Management Center (AFLCMC) Engineering Directorate, Avionics Systems Branch, AFLCMC/EZAS
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Ardent supported the development of a cyber security program specifically targeted to engineers performing engineering analyses on Platform Information Technology (PIT) aircraft. As this is a highly niche topic, we supported the creation of a Body of Knowledge on avionics and cyber security, along with a “train-the-trainer” set of courses and courseware regarding aircraft cyber security assessments. Ardent’s education and training services allowed AFLCMC staff to greater assess aircraft IT infrastructure, and our experience with instructional design methodology allows us to support the customer in developing a variety of training formats.

**USAFA – Dean of Faculty Advisory & Assistance (A&AS) Services**

<b>Customer Full Name</b>	US Air Force Academy (USAFA) Dean of Faculty (DF)
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Ardent, as prime contractor, is providing Advisory and Assistance (A&AS) services to the US Air Force Academy (USAFA) Dean of Faculty (DF) in Colorado Springs, CO. Whereas DF had previously contracted the required tasks as individual task orders within an IDIQ contract, this contract is intended to align all of these requirements and any potential additional in-scope tasks under one OASIS task order. Our services include but are not limited to Management Support, Cadet Performance and Resilience Support, Administrative Support, Financial Support, Analytical Support, Technical Support, Engineering Support, and Scientist Support.

**AF OSI – Logistics Readiness and Facility Support**

<b>Customer Full Name</b>	Air Force Office of Special Investigation (AFOSI)
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Ardent provides operational planning, program management and technical consulting for Air Force Office of Special Investigations (OSI) Force Support Readiness programs, wartime mobility, continuity of operations, and other contingency mission requirements in accordance with Air Force Instructions (AFI), the Office of the Secretary of Defense, Joint Staff, Secretary of the AF, and Headquarters (HQ) AF direction including AF Policy Directive.

**NAVSUP FLC Norfolk – Personnel Administration Services (Advent prime, Ardent sub)**

<b>Customer Full Name</b>	Naval Supply Systems Command (NAVSUP) Fleet Logistics Center (FLC) Norfolk
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Ardent, supporting Advent as a subcontractor, provides technical, analytical, training and program support to Commander, Naval Surface Force Atlantic (COMNAVSURFLANT) located in Norfolk, VA. Specific services include:



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- Manpower Support Services
- Staff Administration Support Services

**Walter Reed Army Institute of Research (WRAIR) - US Military Center for Infectious Disease Research (CIDR) Program Management Support**

<b>Customer Full Name</b>	US Army Medical Research and Development Command (USAMRDC) Walter Reed Army Institute of Research (WRAIR)
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Ardent is providing Executive Assistant and Budget & Financial Analyst services for the Walter Reed Army Institute of Research (WRAIR) Center for Infectious Disease Research (CIDR)

**USAMRDC – CCCRP Program Management and Administrative Support Services**

<b>Customer Full Name</b>	United States Army Medical Research and Development Command (USAMRDC) Combat Casualty Care and Research Program (CCCRP)
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Ardent is providing CCCRP with Program Management and Administrative Support Services to provide financial analysis, program management administration, knowledge management, information management, and executive assistance support for the CCCRP program. Specific support tasks are described below.

- Knowledge Manager Support Services (CCCRP)
- Information Manager Support Services (CCCRP)
- Program Management Administrator Support Services (CCCRP)
- Executive Assistant Services (CCCRP)
- Executive Assistant Services - Office of the Principal Assistant for Research and Technology (OPART)

**DHS USCIS – Admin Support**

<b>Customer Full Name</b>	US Citizenship and Immigration Services (USCIS)
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Ardent provided Administrative and Program Support Services for the Department of Homeland Security (DHS) US Citizenship and Immigration Services (USCIS) Human Capital & Training (HCT) Labor and Employee Relations (LER) to the offices located in Washington DC.

**DOJ – IT Services**

<b>Customer Full Name</b>	US Department of Justice (DOJ) Office of the US Attorney
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Ardent was responsible for building, provisioning, operating and maintaining web-based applications used by the USDOJ USAO to streamline day-to-day functions.

Ardent developed and implemented automated applications like the Government Vehicle Reservation System, Training Reservation System and the Attorney Weekly Report, which freed up staff time for the entire staff district wide and provided significant cost benefits to the Government.



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**DOJ – Investigator for Health Care Fraud and Abuse**

**Customer Full Name** US Attorney's Office – Eastern District of Oklahoma

Ardent provided an investigator/case developer/reviewer/examiner to the Criminal Division at Eastern District of Oklahoma (EDOK) to review agency fraud, waste and abuse referrals and other case matters to determine whether further investigation and prosecution is warranted. The investigator/case developer conducted thorough and systematic investigations relating to criminal violations within the jurisdiction of the EDOK. Matters included health care fraud committed against federal, state and local governments and other victims protected by the EDOK. As a component of the health fraud investigations, Ardent paid special attention to the illegal distribution and abuse of opioids.

**DOE – Technical Support Services for IT Operations – IT Help Desk**

**Customer Full Name** US Department of Energy (DOE) Environmental Management Consolidated Business Center (EMCBC)

Ardent, as Prime Contractor, provided the US Department of Energy EMCBC with information systems operation support for IT Linux and server management, network infrastructure services, cyber security programs, data facility management, application maintenance support and associated program elements along with project management, professional engineering, and scientific disciplines.

**EPA – IT Support**

**Customer Full Name** US Department of Energy (DOE) Environmental Management Consolidated Business Center (EMCBC)

**Contract #** Contract (GSA Schedule 70): GS-35F-241CA  
Task Order # EP-G17C-00740

**Period of Performance** 10/01/2017 – 08/29/2023

Ardent performed IT Support required by the US Environmental Protection Agency (US EPA) Information Resources Management Division (IRMD) in the Office of Administration and Resources Management (OARM) facilities in Cincinnati, OH. Ardent was responsible for maintaining the IT infrastructure required in OARM's day-to-day operations.

**HHS ASPE – Staff Assistant Support**

**Customer Full Name** Department of Health and Human Services (HHS)  
Office of the Assistant Secretary for Planning and Evaluation (ASPE), Science and Data Policy (SDP)

Ardent provided the US Department of Health and Human Services with Staff Assistant services to support the Office of the Assistant Secretary for Planning and Evaluation (ASPE), Science and Data Policy (SDP), Washington DC to assist with a wide range of complex and sensitive administrative duties. Ardent dealt with sensitive and



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confidential information concerning issues of planning, policy development and analysis, research, human resources, and legislative and budget formulation processes in the areas of the various offices within ASPE.

**USDA PNW Station – Website Redesign**

<b>Customer Full Name</b>	US Department of Agriculture (USDA) Forest Services Pacific North West (PNW) Station
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Ardent developed, migrated, and supported a Drupal-based website for the USDA Forest Service Pacific Northwest Research Station, which is among the Station’s primary communications and science delivery vehicles. Ardent’s team overhauled the existing website to develop an updated, user-friendly site to communicate primarily to a land manager and natural resources community audience (including federal, state, and non-profit resource managers as well as private forest landowners); make publications and scientists more discoverable; make information accessible and relevant to policy makers and local, state and federal legislators; and ensures compliance with USDA and Forest Service accessibility and style guides.

**HUD – Information Resource Center (IRC) for Public and Indian Housing**

<b>Customer Full Name</b>	Department of Housing and Urban Development (HUD), Public and Indian Housing (PIH)
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Ardent maintained a multi-channel contact center for the Public and Indian Housing (PIH) Information Resources Center (IRC) and provides technical assistance in the form of general information to access resources of federal, public, Indian, and assisted housing programs of the Department of Housing and Urban Development (HUD). This call center responded to questions from the public regarding public housing-related issues, including disaster response and mold/lead complaints.

**Department of Transportation (DOT) - National Consumer Complaint Database (NCCDB) Management Services**

<b>Customer Full Name</b>	US Department of Transportation (DOT) Federal Motor Carrier Safety Administration (FMCSA)
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Ardent supports a multi-channel public-facing contact center for the DOT Federal Motor Carrier Safety Association (FMCCA). The contact center allows drivers and others to report potential violations of Federal Motor Carrier Safety Regulations (FMCSRs) and to protect persons reporting such violations. Our team reviews and validates complaints, then electronically transmits safety complaints to the appropriate FMCCA Division Office in the State.